## Harness the Potential of Social Selling & Grow Your Business

ASI

FORT WORTH

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## Sameena Safdar CEO, Amplify Your Voice LLC

March 29-31, 2025

### **1** Your Challenge

- 2 The Goal
- **3** Why Social Selling?
- 4 4 Steps to Social Selling

## Agenda 5 Finding Time for Social Selling



## Introduction



- Founder & CEO of digital marketing consultancy
- Fortune 500 legal technology client executive
- Lawyer by practice and training
- 22 years in account management/sales
- Now I help companies and individuals amplify their brands through social media



Mom of teens

evangelist of innovation & legaltech & authenticity DC statehood

"don't dim your shine because others can't handle the light" all the GIFs



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### **Your Challenge**



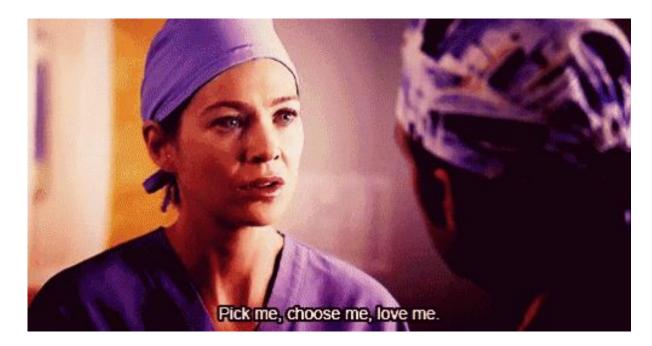
People don't want to be sold to!





### **Your Challenge**







### **The Goal**





### **How Clients Saw Me BEFORE**









### **How Clients Saw Me AFTER**



#### THE INTERNET OF TOMATOES ON THE BLOCKCHAIN



blockchain, a lot of the attention has focused on cryptocurrencies and initial coin offerings (ICOs). But at Thomson Reuters innovation lab in Boston last week, a farmer and the co-creator of a local food partnership spoke about how the Internet of Things (IoT) and blockchain technology are transforming the food-agriculture ecosystem in New England.

While much of the legal industry has been overwhelmed by the hype surrounding

Jim Ward, farmer Berry Farm, has I vegetables since cultivates more th varying from swe and peaches. Tor

profitable crop. S

partnered with Francis Gouillart, president and co-founder of Experience Co-Creation Partnershi grew, distributed, and marketed his tomatoes.

Together, they conceived a pilot produce distribution program using blockchain principles, where

#### SEASON 5 EPS. 10

### WE GO BOLDLY



Tovah & Rielly We Go Boldly Hosts Sameena Kluck



### LawNext Episode 34: Alternative Legal Models – A Panel Discussion



8

### What Changed? Social Selling!

Definition: Strategically using social media to build relationships with potential and current customers to drive sales

- Social selling is more about building long-term relationships than making direct sales.
- It's a complementary strategy to other sales practices, such as cold calling and email outreach.



### Who Can Engage in Social Selling? Everyone!



### Follow these 4 steps:

- 1. Create your brand
- 2. Find your ideal customers
- **3.** Engage them with insights
- 4. Build relationships

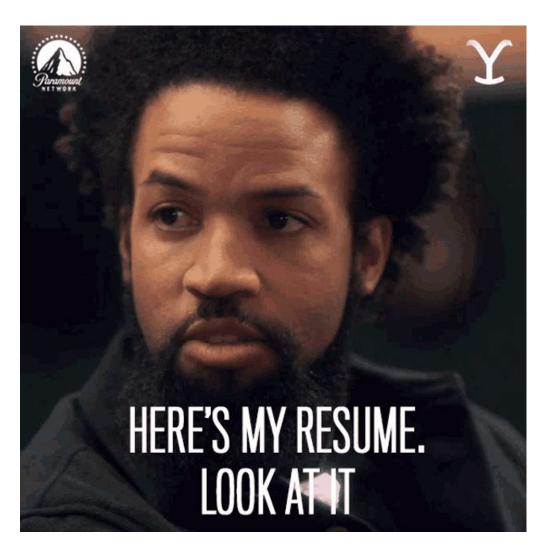


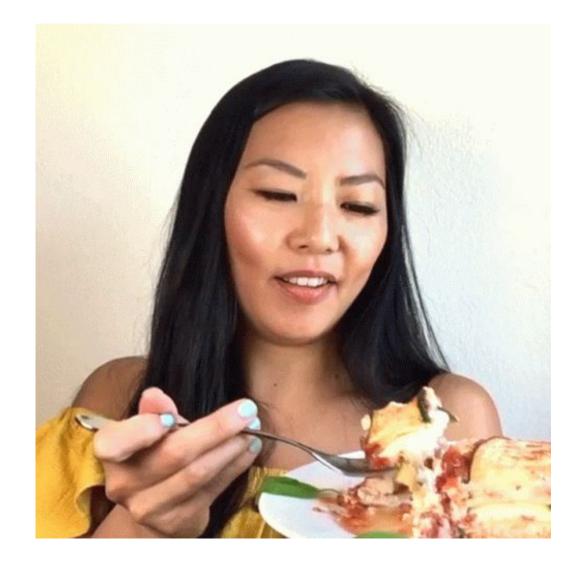
### **Step 1 – Creating Your Brand: Focus on Authenticity**





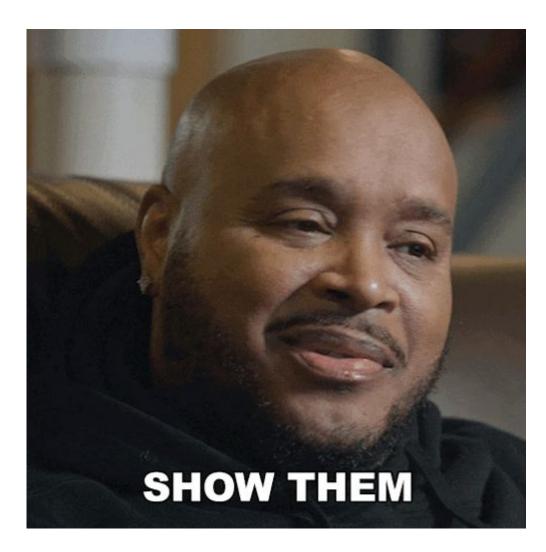
### **Creating Your Brand: What Message Are Your Profiles Sharing?**







### **Creating Your Brand: Flesh It Out**



Think about what you want to showcase:

- Your expertise
- Who you tend to help and how
- What you bring to the table



### **Creating Your Brand: Get Introspective**







### **Creating Your Brand: Who Are You?**

Set a timer for 20 minutes and write your answers to these questions:

- 1. What do you like most about working as a distributor?
- 2. What do customers and colleagues like about working with you?
- 3. What's your favorite part of your day?
- 4. What's your superpower or the special skills you bring to the table?
- 5. What would you like to be remembered for?



### **Creating Your Brand: Weave It Into Your Social Media Profiles**

Work your personal brand into your LinkedIn profile in 4 places:

- 1. Headline
- 2. Banner image
- 3. About section
- 4. Experience/volunteer listings





# **Creating Your LinkedIn Brand: Harness the Power of Your Headline**

Use your headline to showcase who you are and what you bring to customers.

- 1. Should be more than just your job title.
- 2. Consider adding your area of expertise.
- 3. Include your superpowers or special skills.







### **Creating Your LinkedIn Brand: Sample Headlines**





Ellen Feit · 3rd Increasing brand visibility & profitability through strategic use of promotional products Estero, Florida, United States · Contact info





Jonah Perlin 🕑 (He/Him) · 1st

Georgetown Legal Practice Professor | How I Lawyer Podcast Creator | vLex Fastcase 50 Honoree | 加 I write and speak about what lawyers do, why they do it, & how they do it ethically and effectively.



Georgetown University Law Center

Georgetown University Law Center

Natalie Roisman 🕑 (She/Her) · 1st

Tech law + policy at Georgetown | shaping lawyers + policymakers in the age of AI | strategist, connector, community builder

Washington, District of Columbia, United States · Contact info



Georgetown Law Institute for Technology Law & Policy

University of Pennsylvania Carey Law School







### **Creating Your LinkedIn Brand: Don't Waste Your Banner Image**

Choose a background image.

- 1. It could be your company name, but if so, consider adding your motto.
- 2. Consider an image of a place that is important to you.
- **3.** Tie your image to something in your About section.







### **Creating Your LinkedIn Brand: Sample Banner Images**





Kandis Gibson 🛛 (She/Her) · 1st Intellectual Property Disputes Litigator || 2023-2024 President, Women's Bar Association of the District of Columbia





Anna Meraz (She/Her) · 3rd Merchandising Assistant - Beer at Walgreens Greater Chicago Area · Contact info





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### **Creating Your LinkedIn Brand: Personalize Your About Section To Better Connect**

This is the key part of your profile where you can connect.

### Format:

- 1<sup>st</sup> sentence: Elevator pitch for what you do, who you help and why you love it (WRITTEN IN FIRST-PERSON VOICE!)
- Middle paragraphs: Why you chose this industry, why customers like working with you, what you bring to the table from your past experiences, what your superpowers are
- Conclusion: Anything you like to do personally



### **Creating Your LinkedIn Brand: Sample About Section**

Executive Director | ACC Aficionado | Community Builder | Event

Producer | Force Multiplier | In-Box Famous | In-House Pro Bono &

Shannon Graving (She/Her) · 1st

**DEI Booster** 

#### About

A lifelong event planner, I believe strongly in the power of bringing people together to create communities of mutual support and empowerment as well as the importance of kindness and fun, especially in the pursuit of excellence and justice.

I have the pleasure of leading Association of Corporate Counsel National Capital Region – a diverse and inclusive community of seven paid leaders, 200 volunteer leaders, 2,500 in-house counsel members, hundreds of attorneys and professionals at our 50+ sponsor organizations, and more collaborators – in the District, Virgina, and nearby Maryland.

Our chapter hosts 150 events a year, including educational programs, socials, and service opportunities, as well as the ACC NCR Leadership Academy and the ACC NCR Corporate Scholars Program.

I apply my leadership and communications skills honed over a decade in private practice with my years working with legal departments and ACC chapters on their pro bono efforts to assist the ACC NCR community in fulfilling our mission to educate, engage, and empower our members.

During my tenure, the chapter has refined our legal educational offerings to meet our members' evolving interests and needs; average attendance has increased by roughly 50%.

In addition, we expanded to include seven affinity groups, new geographic/neighborhood advisory committees across the tri-state area, and dedicated community service and pro bono committees, along with launching a robust online community to increase connection and elevate the visibility of our activities, leaders, and sponsors.

Now, members engage on more topics, at more places, and in service like never before.

I have been fortunate to work at both for- and non-profit organizations that are committed to being a force for good and aspire to live and work in accordance with John Wesley's words: "Do all the good you can, By all the means you can, In all the ways you can..."

The image of the cherry blossom sculptures above reflects my personal background – born in Japan and raised in the DMV. In fact, my family has lived in the area for generations and I have followed in the footsteps of my grandfather and mother in living abroad (in addition to Japan, I have lived or worked in Germany, Poland, Russia, and Turkmenistan)

#### Elevator pitch



## Skills and superpowers



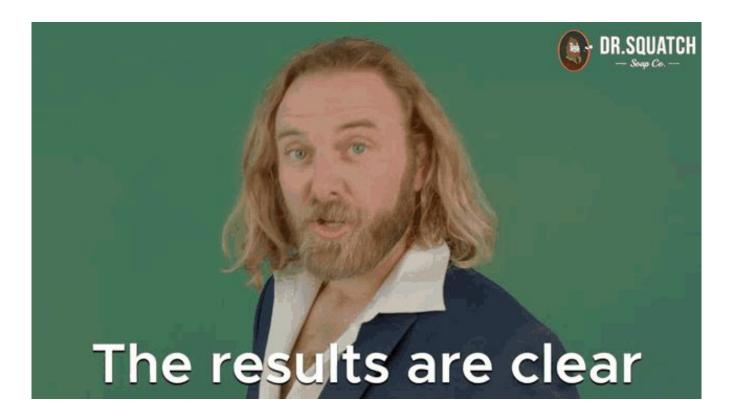
#### Personal interests







# **Creating Your LinkedIn Brand: Showcase Your ROI in Your Experience**



- Ensure you're writing about yourself and your work, not just the company's work.
- 2. Include any statistics or ROI you can.
- 3. Write in first-person voice.



### **Creating Your LinkedIn Brand: Experience Listings**

#### CEO/Founder

AMPLIE

Amplify Your Voice LLC · Freelance Mar 2021 - Present · 3 yrs 10 mos Washington, District of Columbia, United States

Founder of a social media consulting and services organization, helping small companies and individuals amplify their voices, train their leaders, and build their personal and company brands through social media and public relations.

Specific services include:

· consulting on social media strategy and content;

· content creation for social media, sales collateral, and sales outreach communications;

 training sales and business development teams on increasing sales and client relationships through online engagement;

 individual or group coaching and training on personal branding, social media, networking, and diversity coaching;

· consulting on legal industry podcasts, journalists, and influencers to boost visibility; and

· providing and analyzing monthly statistics to suggest how to increase engagement.

#### Results:

\* Increased one client's followers across 3 social media platforms 20% and engagements/reactions by 135% in just 3 months

\* Assisted non-profit organizations in promoting awareness of their organization's mission and events, and increasing followers and engagements across 3 social media platforms 20%.

\* Increased an individual's post views to routinely over 11,000.

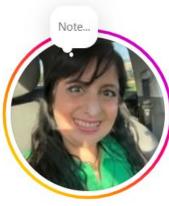


### Ways To Create Credibility in Your Instagram Profile

### **Bio/Header**







Sameena Safdar she/her Proud DC resident Day job: help attys leverage tech & AI to improve their work & lives Night job: Raise teens & help create authentic social media O linktr.ee/SameenaKluck briaunnadurhal 🥏 Following ~ Message 2,156 followers 1,028 following 166 posts Briaunna Buckner Public figure Indigenous Detroiter Proud wife to Councilman @freddurhal3 Retired D1 Athlete 🏀 JSU Alum x2 A Law Alum Attorney Zola Bee x Zaina 🚨 x IV AKA 💕 💙 . @ youtu.be/ZiX5IW06W04

Followed by theappellateproj



### Step 2 – Find & Connect on LinkedIn With Potential Customers, Existing Buyers & Partners

Look up your former clients and your new prospects, then do some research.

Review their About sections and their Activity to find commonalities or interesting things.

Then connect – but warmly!

#### Add a note to your invitation

×

#### PREMIUM

LinkedIn members are more likely to accept invitations that include a personal note.

Hi <u>Shondella,</u>	
t was so lovely meeting you at the WBA Stars of the Bars event la night!	st
share content on issues of change in the legal industry; I'd love t connect.	0
	171/



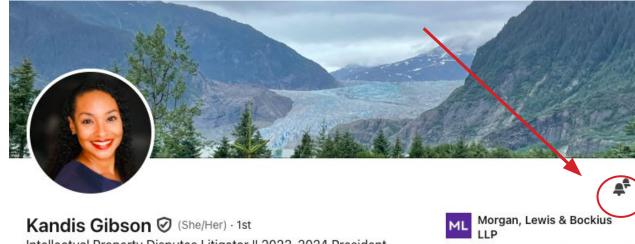
Cancel

Send



### Find & Connect With Customers: Don't Miss Their LinkedIn **Updates**

### Ring the bell so you always see their posts!

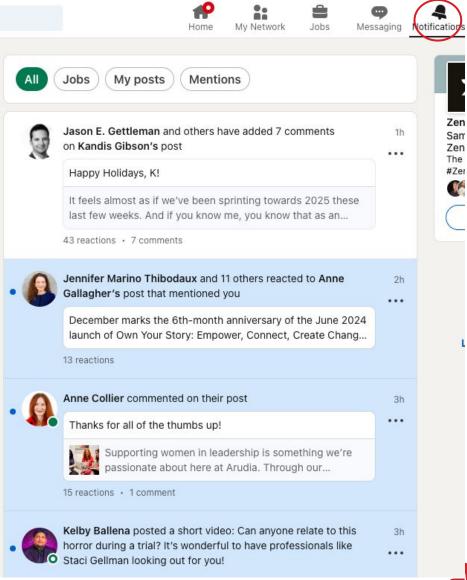


Intellectual Property Disputes Litigator || 2023-2024 President, Women's Bar Association of the District of Columbia

Washington, District of Columbia, United States · Contact info

Howard University School of Law

(H)





### **Step 3** – Harness the Power of Engaging Your Buyers

Focus on commenting more than anything else you do on social media.







### Engaging Your Buyers: You Can't Just Add an Emoji

There are many benefits of commenting over using mere emoji reactions:

- Amplifies that person's content
- Draws poster's attention to you
- Expands your network others who react or comment will see it
- Gives you another way to engage with buyers







# **Engaging Your Buyers: Comment in Easy Ways To Grow Your Business**



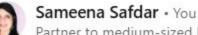
Women's Bar Association of the District of Columbia 3,176 followers 4d • 🕲

Is executive presence holding you back in interviews? Many lawyers over-rely on their qualifications & neglect this key area! ...more

**RECAP: Interviewing with Distinction • 9 pages** 



- Easy does it!
- One sentence is sufficient.
- Quote a section of the post or underlying article that resonates.



4d •••

Partner to medium-sized law firms looking to improve client service ...

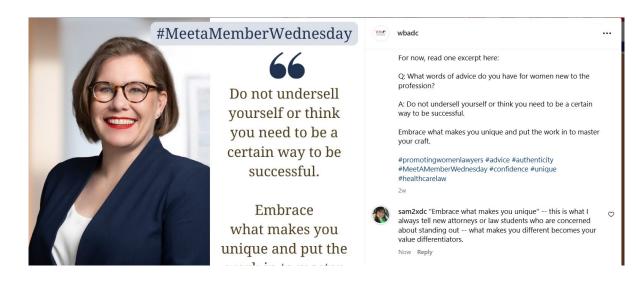
My tip? If you know names of your interviewers ahead of time, look them up on LinkedIn!

See if they post about issues important to them, share anything about their background in their About section, and/or if they have ...more

Like · 🖰 1 | Reply | 150 Impressions



# **Engaging Your Buyers: Comment in Easy Ways To Grow Your Business**





Previn Warren • 2nd Litigator | Trial Lawyer | Partner at Motley Rice LLC 1d • Edited • 🕲

I am in the process of litigating against maybe 50 partners and 50 associates at **Covington & Burling LLP**, in what is potentially the largest piece of civil litigation pending before the federal courts. We disagree forcefully ...more

THE WHITE HOUSE	Suspension of Secur Evaluation of Gover whitehouse.gov	•	
C& Jonah Perlin a	nd 1,657 others	41 comme	nts · 54 reposts
0 - 🛛 Like	e 🗢 Comment	ជ្ Repost	◀ Send
Add a comment			•
Sameena Safd Partner to mediu	<b>ar •</b> You m-sized law firms looking to	o improve client serv	10h •••
	e is never a doubt that as officers of the court	· · · · · · · · · · · · · · · · · · ·	5

responsibilities as officers of the court, in furtherance of the basic principle that our civil justice system relies on an adversarial process between zealous advocates to ferret out the truth."

Like · 😋 3 Reply 578 Impressions

+ Follow

### **Engaging Your Buyers: Share Insights**







### **Engaging Your Buyers: Formulate Intriguing Posts**

- 1. You can do this with just **2 lines of text**!
- Use a headline/compelling first sentence (try a quote, question, statistic or theme).
- 3. Include lots of white space.
- 4. Last 2 lines:
  - Last blank line
  - Then 3-5 hashtags (general and specific)





### **Engaging Your Buyers: Find Content To Share**

- 1. Look at your connections' content
- 2. Your own company's content
- 3. Activities:
  - Attending conferences (HINT HINT!)
  - Webinar insights
  - Achieving certifications
  - Work events (including business travel)
  - Seasonal events
- 4. Third-party content articles
  - ASI industry news
  - Marketing
  - Branding
  - Leadership
  - Work-life balance







### **Engaging Your Buyers: Sample Content for a Post**

### Giveaways, Not Throwaways: Reimagining Promotional Items

Rhett Power Contributor 0	C
Rhett is a DC based executive coach who covers	Follow
entrepreneurship.	

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Jan 14, 2024, 07:00am EST

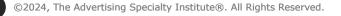


promotional bags GETTY

The market for promotional products—swag, knick-knacks, trinkets, and leave-behinds—amounted to an astounding \$25 billion in 2022. This number serves as a testament to the immense market for branded tchotchkes to promote goods and services. They can be a powerful selling tool, after all. That is, of course, when done right. Otherwise, they become nothing more than throwaways and a waste of good money.

The purpose of getting a promotional product in someone's hands is to generate interest, awareness, and a favorable impression of your business. The problem is, most of the tchotchkes coming from brands don't seem like much of an investment or incentivize whatever action the brands want recipients to take. And with people keeping promotional products for an **average of five months**, which does provide impressions, there's also the sustainability aspect to consider.

A recent study found that four out of five people are likely to choose a brand with a positive approach to environmental sustainability. So, tchotchkes may be delivering the wrong message when not useful, relevant, or valuable in some way, shape, or form. Serious thought must go into whatever it is you plan to give away. The question then becomes, how do you come up with an object that's so exciting and valuable that it causes recipients to reach back out to you? Start here:





### **Engaging Your Buyers: Sample Content for a Post**

#### 1. Think quality.

With the exception of pens, key chains are probably one of the most overused items given away by businesses—so much so that they've become cliched. Fidget spinners, magnetic calendars, personalized notepads, erasers, mini flashlights, and stress balls also add no real value to building brand awareness. These tchotchkes might come emblazoned with your logo, and some may even offer solid impressions, but their ubiquity can make it feel as if little thought was given. Besides, many people find these items tacky, useless, and cheap.

Harsh words, no doubt, but for good reason: Promotional giveaways should be relevant to your brand. That's why free product samples or free service trials can go a much longer way in driving interest and awareness, if not sales. Providing samples of food and beauty products delivers 20% and 30% higher conversion rates, respectively. If not that, then get creative with your offerings—and never scrimp on quality. One survey found that roughly 72% of consumers correlate the quality of promotional products with the

reputation of a brand. If that reputation is a good one, expect consumers to respect and trust what you're bringing to market.

#### 2. Tell a story.

When choosing promotional products to give away, consider how the item might add to your brand story. "Start by framing the problem in reverse by envisioning the solution," suggests Dan Conner, general partner and founder of Ascend Venture Capital. "The ideal outcome is that the recipient is charmed enough to keep the item in a prominent place—say, on their desk. Once it's there, your trusty tchotchke attracts enough attention to trigger a conversation among passersby. At that moment, the story of your company is aired, the ultimate in remote customer development."

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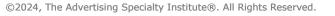


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For example, in an effort to promote one of its portfolio companies, Ascend Venture Capital distributed model kits to build a DeLorean, paired with a narrative about the company. This fresh approach transitions from some throwaway giveaway to an engaging storytelling opportunity, fostering

deeper connections between the company and potential stakeholders through memorable interactions. Brainstorm, eliminate, test, and adapt based on the target consumer, what you want to trigger, and the story you



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### **Engaging Your Buyers: Sample Content for a Post**

based on the target consumer, what you want to trigger, and the story you hope to achieve from whatever it is you're giving away.

#### 3. Measure the impact.

As with any marketing initiative, you'll want to measure the return on investment of any promotional merch. However, some companies struggle with arriving at the right metrics for this type of promotion. Again, it all comes back to the goal. What are you hoping to achieve, beyond the storytelling element, by giving away that tchotchke? Are you looking to grow awareness? Are you using this as an opportunity to generate leads? Improving sales is certainly an acceptable goal, as well. Once you've defined the goal, it becomes that much easier to choose the right metrics to measure the impact.

Driving brand awareness may lead you to track brand impressions, brand search volume, website traffic, and social media engagement (e.g., followers, likes, shares, retweets, etc.). Generating leads, on the other hand, may require you to measure demos booked, connection requests accepted, new email subscribers, and time to conversion. One caveat with subscribers, though: Only use if getting the giveaway didn't require the exchange of an email address. The metric can become skewed otherwise. For a sales goal, it's a matter of tracking conversion rates, average deal size, total revenue, and the like.

With brands spending so much money on promotional products, you'd think that more thought and attention would go into what they're putting out there. That's not always the case, however. Good enough just isn't good



### Engaging Your Buyers: Craft Your Post To Grow Your Business

### Headline

- Did you know people keep promotional drinkware for a year or longer?
   OR
- How do you ensure that people who take your company's merch become customers?

### Text

### Here are 3 things to prioritize when choosing promo items:

- Think quality
- Tell a story
- Measure the impact

### Learn more in this article:

https://www.forbes.com/sites/rhettpower/2024/01/14/giveaways-not-throwaways-reimaginingpromotional-items/

If you're ready to hear more about the merch with the highest rate of callbacks, message me!

Hashtags: #merch #promos #marketing #branding



### **Engaging Your Buyers: Sample Post**



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How do you ensure that people who take your company's merch become customers?

Here are 3 things to prioritize when choosing promotional items:

- I Think quality
- 🎯 Tell a story
- I Measure the impact

Learn more in this article: https://www.forbes.com/sites/rhettpower/2024/01/14/giveaways-not-

throwaways-reimagining-promotional-items/

If you're ready to hear more about the merch with the highest rate of callbacks, message me!

#merch #promos #marketing #branding



Giveaways, Not Throwaways: Reimagining Promotional Items

social-www.forbes.com



### **A Thought About Using Generative AI**



#### Sameena Safdar • You

Partner to medium-sized law firms looking to improve client service & employ... now • Edited • 🕲 .....

Did you know that the promotional products market was worth \$25 billion in 2022? But with so much waste and ineffective swag out there, it's time to rethink our approach.

To make a lasting impact, consider these 3 key takeaways:

Think quality: Ditch the cheap, useless items and opt for something relevant, valuable, and meaningful to your brand.

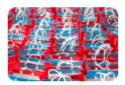
Tell a story: Choose items that add to your brand narrative and spark conversations.

Measure the impact: Track your ROI and adjust your strategy to achieve your goals, whether it's driving awareness, generating leads, or boosting sales. Remember, promotional items should be giveaways, not throwaways! By putting thought and creativity into your branded merchandise, you can build brand loyalty, drive engagement, and make a positive impression.

Read the full article to learn more about how to make the most out of your promotional items! https://lnkd.in/e-WCEFer

What's your favorite promotional item you've received? Share with us in the comments!  $\bigcirc$ 

#promotionalitems #marketing #branding #sustainability #qualitymatters
#storytelling #ROI



Giveaways, Not Throwaways: Reimagining Promotional Items

social-www.forbes.com

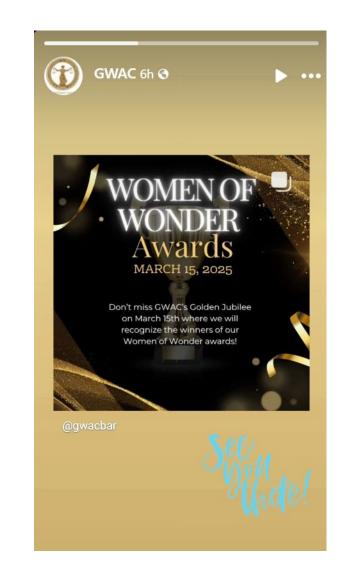
- Erase the emojis if on LinkedIn.
- Ensure there's plenty of white space.
- No more than 3-5 hashtags.



### **Ensure You Use Stories Feature on Instagram & Facebook!**



- You'll get more attention from your followers.
- You can use emojis or gifs.
- You can put links in Instagram Stories (unlike Posts).





## **Engaging Your Buyers: Harness the Power of Trade Shows & Conferences**

Every event you attend should provide 3 different posts!

**BEFORE**: Focus on sessions you're excited to see, or about being excited to attend in general.

DURING: Post a photo from the event – the venue, city, program, a selfie with fellow attendees, etc.

AFTER: Craft a summary post sharing 3 insights you gained or specific activities you enjoyed at the show.







### **Step 4 – Build Relationships**

- 1. Engage with and amplify your customers by commenting on their content.
- 2. Send posts to buyers via the platforms.
- 3. Reshare customers' posts if it feels natural.
- 4. When buyers go silent, comment on their content or send articles of interest.





### **Social Selling: Finding the Time**



- Comment 2 times
- Reshare 1 post
- Connect with 3 people
- Comment 3 times
- Reshare 1 post
- Connect with 5
   people

- Comment 5 times
- Reshare 1 post
- Share 1 original post
- Connect with 5 people



### **Social Selling: Planning Ahead**

Monday	Tuesday	Wednesday	Thursday	Friday
3/31: Share a photo from ASI Show Ft. Worth			4/03: Reshare an article on marketing and branded merch	
	4/08: Share insights learned at ASI Show Ft. Worth		4/10: Share an article from ASI about lessons from the Golden Globes swag bag	
	4/15: Reshare a post from your company		4/17: Post on planning your promotional items for prom or spring dances	
4/21: Post about Spring Break			4/24: Share an ASI article on the impact of AI on branded merch	
	4/29: Reshare a client's post		5/1: Post #TBT to last year's graduation promo items	

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### **Conclusion: Invest in Yourself & Your Sales!**







### **Any Questions?**









# Share your feedback on the session with us!



March 29-31, 2025